



MOVET News Letter

3rd Edition

Project Manager Report

January has been a very productive month. The MOVET team has been moving forward on many different fronts, making connections with key advocates for veteran services and exploring opportunities to improve our relationships at both the state and federal levels.

Key activities which will be discussed in more detail in other parts of this newsletter have included meetings with the Massachusetts technology group that maintains the massvetadvisor.org website, presentations by potential telephone vendors, and the formation of a beta testing group of veterans to assist in the development and improvement of the transportation software.

Other key meetings included representatives of VISN1, arranged by Bob O'Leary, and with Dan Stack, Department Adjutant for the DAV. The VISN1 meeting was attended by Dr. Glen Gechlik and Dr. Goodman, along with Bob, Himanshu, Mital, and I. Several key suggestions were made by Dr. Gechlik as to how our software could be integrated into resources available at Veterans Administration facilities. There will be a follow-up meeting scheduled for April. Also of importance is our participation in the Massachusetts Veterans Coalition meeting and the addition of a representative of HST to our advisory group. We are pleased to welcome, Rachel Fichtenbaum.

If there are any questions or suggestions I would encourage you to please contact me at mickey_mciver@msn.com, or call me. 603-748-4844

Mickey



Project Partners

MART
CCRTA
MWRTA
Massachusetts DOT
Veteran's Northeast Outreach Ctr.

Stakeholders

HB Software Solutions
Veterans Administration - Region 1
MA Dep't. Of Veteran's Services
Local Veteran Service Officers
Kiessling Transit, Inc.
Massachusetts Broadband Institute

Statewide Outreach



Beta Testing Training...Haverhill Vet center

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Technology Update

The MOVET website and databases for applications will be hosted on HP Servers running virtual machines connected to an EMC Storage Area Network (SAN) providing high availability and redundancy. The configuration for the hardware will be finalized by February 28, 2013 and procured from the selected vendor.

MOVET team attended several presentations and met with several vendors to understand features offered and gather requirements for a hosted cloud based telephony system. This will support remote offices (VSO's) and MART using a single 1-800 number. The RFP for the cloud based telephony system will be released by March 4, 2013.

The MOVET software team has made significant progress on several modules. Modules such as the Trip Planner, Dial-A-Ride, Carpool, Volunteer Transportation, Route Builder and the Transportation Co-ordination portal are now in the beta testing phase. A meeting was held in Haverhill with a beta tester's focus group in the first week of February. The software will be released for beta testing to the focus group users in early March. Software enhancements were recommended to the MOVET team based on the initial presentation to the Haverhill focus group. Some of these enhancements will be implemented on the MOVET website.

The NODE (New England Open Data Exchange) protocol is the initial stage of being implemented for the MOVET web site for the Dial-A-Ride tab. Implementation of this protocol will allow co-ordination for transportation between various RTA's (Regional Transit Agencies). Several meetings were held between MART, MWRTA and other stake holders in this regard.

The MOVET team also met with the MA Dept of Veteran Services and the Veteran Administration – Region 1 to discuss integration options with the two agencies. Various options were presented to the MOVET team for integration by the 2 agencies. These would include a link on the massvetsadvisor.org and access to the web site on the KIOSK at the VA Hospital to allow Veterans to look for transportation options prior to booking appointments.



Advisory Committee Meeting

The next advisory committee meeting is scheduled for March 8. As in the past this meeting will be approximately 3 hours in length with lunch provided.

Efforts are being made to assure the best possible attendance. If you have not yet responded to the request sent by e-mail, or have not received it, please contact me and I will send it to you. Thank you

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